

501 Boylston Street, 5<sup>th</sup> Floor
Boston, MA 02116
T 617.701.8271 F 617.889.7857
E betsylehmancenter@massmail.state.ma.us
www.BetsyLehmanCenterMA.gov

# MINUTES OF THE BETSY LEHMAN CENTER FOR PATIENT SAFETY AND MEDICAL ERROR REDUCTION BOARD

Date of meeting: Thursday, August 6, 2020

Beginning time: 10:02am End time: 10:56am

### **PROCEEDINGS**

A meeting of the Betsy Lehman Center (BLC) Board of Directors was held on Thursday, August 6, 2020 virtually (via Zoom) due to COVID-19 office closures.

## Board members and designees present:

Lauren Peters (LP), representing Secretary of Health and Human Services Marylou Sudders
Ray Campbell (RC)
Edward A. Palleschi (EP)
Sandra Wolitzky (SW), representing Attorney General Maura Healey

BLC staff in attendance: Barbara Fain (BF), Samantha Bissell (SB), Michelle Woodward (MW), M.E. Malone (MEM), Kim Le (KL)

### Approval of minutes:

BF asked for a motion to approve the July 18, 2019 meeting minutes; motion made by RC, seconded by EP. Minutes were approved by LP, SW.

## Betsy Lehman Center updates and discussion of initiatives and work plan:

- BF shared presentation on transition to remote work during COVID-19, and ways the Center has been able to maintain a high level of productivity while pivoting priorities and work streams.
   Members of the Board shared feedback, as well as potential synergies and collaborations among their agencies and other groups to support and scale these programs.
  - These include, but are not limited to: COVID-19 Safety News Briefs; virtual Peer Support Programs for frontline clinicians and staff; research on the home care workforce, including focus groups; guidance documents for medical office practices; training videos for the proper use of PPE; and virtual town halls regarding pregnancy care and kidney disease during the pandemic.
- BF shared that we have not discontinued any prior work, even though some is paused while the Center prioritizes the above work.

• In FY21 (July 2020-June 2021), a high priority will be the release of a roadmap to patient safety authored by the Massachusetts Healthcare Safety and Quality Consortium.

With no other business to discuss, RC motioned to go into Executive Session, seconded by EP and unanimously approved that the meeting adjourn and Executive Session begin at 10:56am.

